

General Privacy information

Last updated: January 2025

SSAB is bound by the privacy legislation within each jurisdiction in which it operates. Sometimes the privacy legislation and the data subject's rights in relation to privacy differs from one jurisdiction to another. In addition, specific privacy practices may be adopted to address the specific privacy requirements of particular jurisdictions. Therefore, if the privacy notices are in conflict with the law of the jurisdiction in question, the local law takes precedence to the extent applicable.

SSAB has nominated a Group Data Protection Officer (DPO), who can be contacted for additional information or any inquiries or requests on personal data processing by SSAB. More information can be found in section nr. 2.

1. Data Controller

The data controller responsible for the SSAB group's personal data processing activities is SSAB AB (registration number: 556016-3429, address: P.O. Box 70, SE-101 21 Stockholm, Sweden). This includes accountability for all data processing on a corporate level. SSAB is responsible for ensuring that personal data is processed in compliance with these notices and applicable data protection laws.

In addition, other SSAB group companies can be regarded as the data controller in separate contractual or other cooperation relationship or in connection with certain statutory personal data processing and compliance with local legal requirements of an individual legal entity part of the SSAB group. SSAB group companies also share personal data for administrative purposes and to facilitate the business operations of the group and the individual legal entities. The information of [SSAB group companies](#) and affiliates can be found in the latest [Annual Report](#). Regardless of the data controller in a specific situation, the primary contact for privacy matters at SSAB is the SSAB Group Data Protection Officer.

2. Data Protection Officer's (DPO) contact details

SSAB's global Data Privacy Organization supports with any data protection and data privacy related requests or any other questions, concerns, comments or complaints.

SSAB has also nominated a Group Data Protection Officer (DPO) who performs the following tasks:

- Informs and advises SSAB organization and its employees about obligations pursuant to the EU General Data Protection Regulation (GDPR) and to other Union or Member State data protection provisions in relation to the data processing carried out by SSAB,
- Monitors compliance with the GDPR and with other Union or Member State data protection provisions and with SSAB's policies related to the protection of personal data,

- Takes care of assignment of responsibilities, data protection awareness and training of employees involved in processing operations, and the related audits, and
- Provides advice on data protection impact assessments and monitoring their performance.

The DPO also co-operates with the supervisory authority and acts as the contact point for the supervisory authority on issues relating to processing, and to consult, where appropriate, regarding any other matter.

SSAB's Data Privacy Organization and the Group Data Protection Officer (DPO) can be contacted at [data_privacy \(at\) ssab . com](mailto:data_privacy@ssab.com).

3. Transfer or disclosure of personal data

SSAB may transfer or disclose individuals' personal data to the following third parties:

- other SSAB group companies for internal processing;
- when permitted or required by law to comply with requests by competent public authorities such as subpoenas or similarly binding acts;
- trusted service providers or SSAB partners, such as suppliers, agents, distributors and marketing service providers.
- if SSAB is involved in a merger, acquisition, or sale of all or a portion of its assets; and
- when SSAB believes in good faith that disclosure is necessary to protect SSAB's rights, protect individuals' safety or the safety of others, investigate fraud, or respond to a government request.

Third parties may act as independent data controllers, or data processors, depending on the case.

4. Transfer of personal data outside of the EU/EEA

4.1 Intra - group transfers

As some SSAB group companies are located outside of the EU/EEA, individuals' personal data may be transferred outside of EU/EEA. In these circumstances, SSAB will use the required established mechanisms for the transfer outside of the EU/EEA, such as the Standard Contractual Clauses approved by the European Commission.

4.2 Service providers and other data recipients located outside of the EU/EEA

SSAB may use service providers for the personal data processing and personal data may be transferred to countries outside of the EU/EEA. SSAB will use the required established mechanisms that allow the transfer of personal data to third countries, such as the Standard Contractual Clauses approved by the European Commission and additional safeguards.

5. Security

SSAB maintains adequate physical, technical and organizational security measures to protect personal data from loss, destruction, misuse, and unauthorized access or disclosure. For example, SSAB limits access to this information to authorized employees and contractors who need to know that information in the course of their work or assignment and to third party service providers who may only process data in accordance with instructions provided by SSAB.

Please be aware that although SSAB endeavors to provide adequate security measures for personal data, no security system can prevent all potential security breaches.

6. Your privacy rights

Based on the applicable data protection laws, you may be entitled to exercise privacy rights in relation to your personal data to which SSAB acts as a data controller. You may have, subject to applicable laws, the right to:

- receive confirmation on whether your personal data is being processed, and if so, obtain access to that personal data;
- request correction of any inaccuracies regarding your personal data;
- request deletion of your personal data;
- request restriction of processing of your personal data;
- data portability of your actively provided personal data;
- object processing of your personal data based on reasons specific to your situation;
- withdraw your previously given consent for processing your personal data.

Please note that in certain circumstances, local laws and legislations may limit the exercise of specific privacy rights. For exercising your rights, please contact the SSAB's Data Privacy Organization at data.privacy@ssab.com. In addition, you always have the right to approach, make a request or file a complaint to the competent data protection authority.

7. Changes to privacy notices

From time to time, SSAB may amend privacy notices and SSAB recommends you to regularly access them to find about the latest version. Please note that these privacy notices are for information purposes only. When required, SSAB will inform individuals of any substantial changes by using reasonable and available channels.

Corporate customers

1. Legal basis and purpose of processing personal data

SSAB processes personal data of its corporate customers, their representatives, potential customers and other business partners. SSAB processes the personal data of these individuals for various purposes, which are explained below.

PROCESSING ACTIVITY	LEGAL BASIS	DESCRIPTION
Contractual and other interaction with customers and other business partners	Legitimate interest Contract	The main purpose of processing personal data is to deliver SSAB's products and services, as well as to source services and material for SSAB's business needs and provide website and other digital services. This is to process data for fulfilling its contractual obligations and being able to communicate with SSABs customers and other business contacts, including processing needed prior to entering into a contractual relationship with the company or organization the individual is representing, or in some cases also with the individual directly.
Product and services development	Legitimate interest	SSAB aims to provide high-quality products and services and to give individuals relevant information about those products and services. Therefore, SSAB may use personal data to analyze the market, user groups and use of websites or services for the purpose of developing and improving the quality of the website and SSAB's products and services. Please see section Web users, Digital channels and cookies for further information related to statistical and other purposes of using cookies and the legal basis thereof.
Marketing and communications	Legitimate interest	Individuals' personal data is used to manage communication with individuals and for marketing purposes. Processing is done to promote SSAB's latest products and services as well as to personalize the user experience and to evaluate customer satisfaction.
Compliance with statutory obligations	Legal obligation	Personal data processing may be needed in order to be in compliance, with i.a. the following statutory requirements: <ul style="list-style-type: none"> • reporting and audit • Market Abuse Regulation • sanctions and other compliance screening • whistleblowing procedures In addition, certain personal data may be stored for dispute resolution purposes to be able to establish and defend legal claims.

2. Collection of personal data

Depending on the individuals' interaction, SSAB may collect the following personal data:

PERSONAL DATA	EXAMPLES
Contact details of the individual or the company or organization the individual is representing	Name, email address and phone number
Contact details of the individual's employer	Company name, business address, business email address and business phone number
Information relating to the business relationship	Products and services delivered, the starting and end time of the business relationship, events attended, purchase history, preferences
Billing and credit information	Account numbers, payments made and outstanding and bills delivered
Customer communications	Communications and interaction, feedback, marketing and campaign history information

This personal data is mostly collected directly from individuals.

3. Retention of personal data

The personal data will be retained only for as long as necessary to fulfill the purposes defined above. After that, personal data will be removed except when personal data retention is required by law or rights or obligations by either party.

Personal data regarding customers will be retained during the business relationship and after that for as long as necessary or required by law or rights or obligations by either party, for example for billing purposes.